



Customer Relations  
Manor House  
Station Rd  
Penshaw  
DH4 7LA

**FOR ENQUIRIES**

[www.ce-electricuk.com](http://www.ce-electricuk.com)

**Tel:** 0800 2987769

**FOR LOSS OF SUPPLY / EMERGENCY**

**Tel:** 0800 375 675

Dear Neighbourhood Watch Coordinator / Occupier

**Help us stop power cuts caused by thieves stealing electricity equipment**

CE Electric UK (operating through its subsidiaries NEDL and YEDL) is the company responsible for distributing electricity in the North East, Yorkshire, and northern Lincolnshire and we are contacting you to ask for your help, in order to prevent further unwanted power cuts in your area.

We are concerned that there has been an increase in individuals damaging and interfering with our electricity substations and overhead lines as the photographs below demonstrate. In doing so, and because of their actions, they are causing your electricity supplies to be disrupted and in some cases this is resulting in the loss of electricity to thousands of households.

These reckless individuals are not only putting their own lives at risk from electrocution by stealing metal components, but are also increasing the risk to you by interfering with our normally secure electrical equipment, leaving the sites in a highly dangerous state, as well as causing thousands of pounds worth of damage and inconvenience to the community.



Overhead cable left hanging close to the floor after unwanted interference



Normally secure electrical substation broken into and vandalised.

The safety of members of the public is of primary concern. If you see any suspicious activity around electricity substations, overhead lines or electricity poles in your local area it is imperative that you immediately report it to the police. Alternatively, you can call our emergency number on 0800 375 675 so we can respond to the matter.

Please do not touch any exposed cables or wires discovered, enter any open electricity substations or attempt to move dangling cables as they will still be live and therefore extremely dangerous. It is important that you ensure children, pets and livestock are kept away from any damaged or exposed electrical equipment and that you contact us immediately so we can come and make the area safe.

We are working closely with the local police on this issue and are helping them with their investigations. In addition we have already installed a number of security measures on our electricity network to combat this issue such as installing electric fences around our larger electricity substations, installing modern intruder detection systems, painting our assets with uniquely identifiable paint and enhancing electricity substation doors for anti-vandal type locking arrangements.

Thank you for your anticipated help.

Yours sincerely

A handwritten signature in black ink, appearing to read 'David Gill', with a stylized flourish at the end.

David Gill  
Head of Customer Service

**CE ELECTRIC UK FUNDING COMPANY**

Registered Office: Lloyds Court, 78 Grey Street, Newcastle upon Tyne, NE1 6AF  
Registered in England and Wales. Registered Number: 3476201

If you would like an audio copy of this letter, a copy in large type, Braille or another language, please call 0800 652 6543