



Local policing - for you!
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Have Your Say

Wednesday, 4th January, 2012

West Yorkshire Police is today launching a month-long consultation to establish how the county's residents prefer to communicate with their local officers.

The Force is seeking the views of residents to inform decisions regarding the way people will be able to report incidents and receive information in the future.

Residents' views will include how they access services via Public Enquiry Counters, Partners and Communities Together (PACT) meetings, the 999 and 101 telephone numbers, email, TEXTPHONE and Typetalk, along with other growing forms of social media.

The results will be crucial to ensuring West Yorkshire Police continues to offer the best possible service to the public in spite of ongoing financial pressures.

Assistant Chief Constable Geoff Dodd, who is leading the consultation, said: "It is vital that we offer a first-class service that continues to meet the changing demands of our local communities.

"It is also extremely important, especially in the current financial climate, that we are able to demonstrate value for money by investing in services that meet demand most efficiently.

"We want to obtain the views of as many people as possible, to shape our service to meet the needs of local communities."

Chair of the Police Authority, Councillor Mark Burns-Williamson, said: "The Police Authority is working very closely with the force on this consultation, which will allow people in West Yorkshire to have their say about the best methods to contact the police in future.

"The growth in the use of social media and other technological solutions can help the police communicate with many more people and more cost-effectively than ever before. However, more traditional methods still need to be available but delivered as efficiently as possible.

"I would encourage as many people as possible to participate in the consultation."

[To take part, please click here to complete a quick online survey.](#)

West Yorkshire Police Website

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Do It Online...

Did you know you can now :

- [Report Crime Online](#)
- [Submit a Lost Property Form](#)
- [Request a Callback](#)

Other methods of contacting West Yorkshire Police, including your local teams, are on our [Contact Us page](#).

Please note the online Crime Reporting tool is ONLY for Non Emergency Crimes. If a crime is in progress you **must dial 999**.

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We want to make your neighbourhood a safer place to live - with your help, we can make it happen!